

RESUME of
CHAN Wai Ming, Raymond

Telephone no.: 2766-7029

Email address: chan.raymond@polyu.edu.hk

EDUCATIONAL AND PROFESSIONAL QUALIFICATIONS

CFA Institute

Chartered Financial Analyst (CFA)

The Chinese University of Hong Kong

Master of Business Administration

Bachelor of Business Administration

WORKING EXPERIENCE

The Hong Kong Polytechnic University

Lecturer, The School of Accounting and Finance

Assistant Programme Leader of BAC Programme

- I taught the following courses in the past three years:
 - Fixed Income Securities (BBA and MoF)
 - Business Risk Management (MCG)
 - Corporate Risk Management (MoF)
 - Risk Management (BBA)
 - Risk Management for Corporations (MBA)
 - Derivatives Securities (BBA and MoF)
 - Finance and Strategy (MoF)

REUTERS Hong Kong Co. Ltd.

Customer Services Manager

- I was responsible for implementing and contributing to the strategic formulation of regional initiatives on great customer service so as to establish and maintain total customer satisfaction on post sales support.

Bloomberg L.P.

Product Training Specialist, North Asia

- I was responsible for planning and delivering training to both internal and external clients in HK, China, Taiwan, Thailand, Philippines and South Korea.

Analytics Manager

- Leading a team of 16 Analytics Support representatives, I was responsible for developing and maintaining a cohesive team to provide quality Help Desk services and ensure client satisfaction.