

Group Personal Accident Insurance for Students

The University has a Group Personal Accident Insurance Policy for all registered students against bodily injuries arising from accidents while engaging in activities endorsed by the University on-campus or off-campus, local or abroad, subject to certain conditions.

Policy Schedule

Policy No.	:	APG/Z2949072/10/R2AG
The Insured	:	The Hong Kong Polytechnic University &/or its subsidiary companies
Period of Insurance	:	From 1 July 2024 to 30 June 2025 (both dates inclusive)
Interest	:	To cover the Insured Person for accidental death and bodily injury as defined in the policy as a result of a covered accident during the Period of Insurance
Coverage	:	Accidental Death & Disablement - HK\$100,000 per person per accident
	:	Accidental Medical expenses (within Hong Kong) - HK\$10,000 per person per accident
Age limit	:	13 – 70 years old

Accident medical coverage includes fees for services from Chinese Bonesetter and Acupuncturists in Hong Kong which is limited to HK\$300 per visit per day with an aggregate limit per event up to HK\$2,500 per accident. Please click [here](#) for details of insurance coverage.

Claim Procedure

- a) Students should submit their claim form (please click [here](#)) together with scanned copies/photos of supporting document as listed in page 4 of the claim form, including the signed authorization letter, to insurer, AXA General Insurance Hong Kong Limited, via email to (anh.claims@axa.com.hk) not later than 90 days from the date of accident. For the details of claim procedure and sample of authorization letter, please click [here](#).
- b) For follow up of the status of your claim, please contact the Claims Department of the insurance company directly.

AXA General Insurance Hong Kong Limited

Claims Hotline: +852 3070 5002

Email: anh.claims@axa.com.hk

- c) Please keep the supporting documents until the claim has been settled.

For details of the insurance coverage, please contact the Finance Office through email at fo.insurance@polyu.edu.hk.