

PolyU Student Accounts

An email informing you of the PolyU Student ID number and the log-in for PolyU email and student accounts should have been sent to you.

Please follow the instructions here to complete the account registration. If you have any difficulty activating your accounts, please email to itopenvw@polyu.edu.hk stating your full name and PolyU Student ID for enquiry.

The PolyU Student Accounts helps to facilitate your learning and studies at PolyU.

- (1) **PolyU Net ID** allows you to log in the systems, portals and the WIFI connection at PolyU.
- (2) **PolyU Connect Email Account** is the official university email address for the University to communicate with you and for you to receive latest information at PolyU.
- (3) **PolyU eStudent** is the official student portal where you can update your personal information and to check your academic matters.

A. PolyU NetID

Go to <https://idportal.polyu.edu.hk>.

Click 'NetID Registration'.

The screenshot displays the PolyU NetID Registration portal. At the top, there is a navigation bar with links for 'Student', 'Staff', 'Departmental Administrators', and 'Alumni'. Below this, there are three buttons: 'Create Your NetID', 'Change NetPassword', and 'Forgot NetPassword'. The main content area features an 'Important Message' section with two points. Below this, there are four main sections: 'NetID Registration' (highlighted with a red box), 'Manage My NetID', 'Manage Other NetIDs', and 'Need Help?'. The 'NetID Registration' section lists: Student NetID Registration, Staff NetID Registration, Guest NetID Registration, and Staff Dependant NetID Registration. The 'Manage My NetID' section lists: View NetID Information, Change NetPassword, and Change Personal Email. The 'Manage Other NetIDs' section lists: Manage Guest Users and Manage Functional NetIDs. The 'Need Help?' section lists: Forgot NetPassword and FAQs.

Click 'Student'.

NetID Registration > Select User Type

Instruction
Users must perform NetID registration to activate their entitlement to access facilities and services of the University. To register your NetID, please click the your user type below.

Student
Register your Student NetID after completing programme registration

Staff
Register your NetID with your PolyU Staff affiliation after confirming appointment

Emeritus Professor
Register your NetID with your PolyU Emeritus Professor affiliation

Student NetID Activation > Validate Student Number

Instruction
You **MUST** follow the following steps to perform NetID activation on your new enrolment to activate your entitlement to access systems and facilities of the University.
Note: If you have successfully completed the programme registration before 6:00pm (Hong Kong local time), you can perform this after 8:00am on the next day. Otherwise, you have to do this after 8:00am on the day after.

1. **PREPARE** the following information:

- Student No.
(It can be found on your Student ID Card or your Programme Registration Confirmation Email as shown below.)

Student ID Card

Programme Registration Confirmation Email

2. **INPUT** your Student No. in the "User ID" field below.

3. **FOLLOW** the instructions of the function to complete the activation process.

Student Number

Next

Enter your student ID number and click 'Next'
Follow the system instructions to complete the NetID activation

You can then use your NetID and password to log in PolyU eStudent (www38.polyu.edu.hk/eStudent/) and PolyU Connect email (www.outlook.com/connect.polyu.hk). Your PolyU Connect email address is your **StudentID@connect.polyu.hk** (ie. 19012345X@connect.polyu.hk).