



Host Employer:	Cathay Pacific Airways Ltd
Internship Position:	Cargo Sales Support Intern
Industry	Shipping/Aviation/Transport/Logistics
Department:	Cargo
Duration:	8 weeks
Internship Location:	Singapore
Job Code:	A1038
Company Website:	https://www.cathaypacific.com/

Cathay Pacific Airways Limited, more widely known as Cathay Pacific, is the largest carrier of Hong Kong with its head office and main hub located at Hong Kong International Airport

Related Disciplines

FB, FH

Key Duties and Responsibilities

Key Responsibilities:

1. Answer customers' enquiries and handle customers' offline booking and e-booking requests in a timely and professional manner
2. Manage the day-to-day relationship with stakeholders from all sales channels for revenue generation purposes
3. Provide superb sales and customer service in all commercial customer touch points so as to drive premium selling rates and regular business
4. Provide support to manage capacity in order to maximise flight revenue

Job Requirements:

Essential Attributes:

1. MS Office
2. Excellent communication skills
3. Demonstrable customer service sense

Desirable Attributes:

N/A

Language Requirements

English (Spoken and Written)

Working Days and Working Hours

Mon - Fri 930 to 6pm

Benefits provided, if applicable

N/A