

ROYAL PLAZA

ON SCOTTS SINGAPORE

Host Employer:	Royal Plaza on Scotts
Internship Position:	Trainee / Food & Beverage
Industry	Entertainment/ Hospitality/ Tourism
Department:	Food & Beverage
Duration:	Anytime (minimum 20 weeks)
Internship Location:	Singapore
Job Code:	A192a
Company Website:	https://www.royalplaza.com.sg/

Royal Plaza on Scotts is an iconic hotel located in the Orchard area, a bustling district in Singapore. Come experience our culture and journey with us towards a great & progressive workplace!

Job Summary

This position rotated across the poolside café, buffet restaurant, and club lounge to ensure versatility and well-rounded service experience.

Related Disciplines

SHTM

Key Duties and Responsibilities

1. Poolside Café: Provide prompt and friendly table service, handle beverage preparation, and maintain the cleanliness of outdoor dining areas.
2. Buffet Restaurant: Assist with food replenishment, table clearing, and ensure seamless guest experience during high-volume operations.
3. Club Lounge: Deliver personalized service, manage food and beverage setups, and cater to VIP guest needs with attention to detail.
4. General Duties: Adhere to hygiene standards, manage guest inquiries professionally, and collaborate with team members to ensure operational efficiency.

Essential Attributes:

1. Adaptability: Ability to adjust to different service styles and environments, from casual poolside settings to formal club lounge atmospheres.
2. Customer Service Excellence: Strong interpersonal skills to anticipate and fulfill diverse guest needs while maintaining professionalism.
3. Multitasking Skills

Desirable Attributes:

Pleasant-looking and joyful personality

Language Requirements

English (Spoken), Mandarin (Spoken), English (Written), Mandarin (Written)

Working Days and Working Hours

5 days a week, Rotating Mon to Sun, Rotating shifts Morning - 7 am to 4.30 pm, Afternoon - 1.30 pm to 11 pm

Benefits provided, if applicable

Basic Salary SGD \$1,600, Meal allowance SGD\$250, transportation SGD\$50