

PERSONAL INFORMATION COLLECTION STATEMENT

This is a personal information collection statement under the Personal Data (Privacy) Ordinance (“the Ordinance”).

1. Purpose of Collection

The personal data provided by you to School of Hotel and Tourism Management (“SHTM”) of The Hong Kong Polytechnic University (“PolyU”) will be collected, retained, processed, used and transferred (within or outside of Hong Kong) for the following purposes:

- Processing your inquiries, application, registration or request for services, activities and facilities;
- Facilitating communications with you;
- Facilitating implementation of PolyU’s policies and procedures, and monitoring compliance with the same;
- Enabling PolyU to comply with any applicable procedures, laws, regulations or court orders (in each case whether in Hong Kong or overseas), any request by government, statutory, regulatory or law enforcement authority, and valid legal processes, ordinances obligations;
- Conducting quality assurance, surveys and review, statistical analysis, research; and
- Other purposes directly relating to any of the above.

You are required to provide your personal data, other than those items indicated as optional. In the absence of your personal data, we may not be able to process the activities, services or facilities you requested or maintain contact with you.

2. Disclosure and Transfer of Personal Data

PolyU will keep your personal data confidential and only authorized staff members will have access to and handle your personal data. PolyU may disclose or transfer your personal data to service providers and contractors engaged in activities on behalf of PolyU within or outside Hong Kong solely for the purposes set out in paragraph 1 above.

PolyU may disclose your personal data when authorized or required by law and in response to requests from law enforcement agencies, government departments or regulatory authorities, or where required to protect PolyU’s rights or properties.

3. Access and Correction of Personal Data

You have the right to request for access and correction of your personal data held by PolyU. Any data access and correction request according to the Ordinance should be made in writing to the Departmental Personal Data Officer at the School of Hotel and Tourism Management, The Hong Kong Polytechnic University, 17 Science Museum Road, TST East, Kowloon, Hong Kong or by email at shtm.info@polyu.edu.hk. A fee may be imposed for processing your data access request.

4. Security, Accuracy and Retention of your Personal Data

PolyU takes reasonable precautions to prevent the loss, misappropriation, unauthorized access or destruction of your data. PolyU also takes reasonable steps to ensure that all personal data held by it is accurate, complete, correct and reliable for the intended use.

Your personal data will be retained by PolyU according to its policy on retention of data and records.

5. Privacy Policy Statement

You may refer to <https://www.polyu.edu.hk/en/privacy-policy-statement/> for the Privacy Policy Statement of PolyU.