

THE HONG KONG POLYTECHNIC UNIVERSITY DEPARTMENT OF MANAGEMENT AND MARKETING

Departmental Research Seminar



Toward a Process-based Understanding of How Collaborative Groups Deal with ICT Interruptions By

Prof. Suprateek Sarker
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Date : 12 Oct 2023 (THU)

Time : 9:30 – 11 am

Venue : Online via Zoom

Abstract

Contemporary knowledge workers collaborating in hybrid work environments need to frequently deal with ICT interruptions. This can potentially lead to disruptions in the collaboration process, particularly in synchronous collaboration contexts. How do knowledge workers deal with such interruptions to ensure the smooth continuation of their collaboration? Previous studies, for the most part, suggest that interruptions are likely to negatively affect the process of collaboration; yet, we see that, in many instances, knowledge workers continue to collaborate smoothly despite receiving ICT interruptions and even attending to them. In other words, ICT interruptions do not always discernibly affect the collaborative process. In this paper, we offer a process-based understanding of how group members can seamlessly handle ICT interruptions, avoiding and, in certain cases, recovering from serious disruptions in collaboration.

Prof. Suprateek "Supra" Sarker is a globally recognized academic in the field of Information Technology. He is currently the Rolls-Royce Commonwealth Commerce Professor at the McIntire School of Commerce, University of Virginia, where his teaching areas include data management, business intelligence, and digital organizational transformation. His research, often applying qualitative or mixed-methods, is widely published in numerous reputable journals, and he is involved in the editorial boards of various academic journals. He holds visiting professorships at the London School of Economics and Political Science and the University of Sydney Business School, and has held distinguished academic positions at several universities worldwide. His work has been recognized with multiple awards, including the Stafford Beer Medal, the Whit Broome Award, and honorary doctorates from the University of Jyväskylä and Copenhagen Business School. Additionally, he has served in leadership roles within the Association for Information Systems, including a term as President.

All interested are welcome.



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