

Job Information

Post Title	Retail Ambassador (Reference Number: DFS22311290) (Part-time contract – 6 months)
Company Name	DFS Group Limited
Business Nature / Introduction	<p>Consumer Products & Services</p> <p>After more than 60 years in the travel retail industry, DFS is recognized as a leading luxury shopping destination for the world traveler. Throughout our history, we have nurtured the relationships built with our customers, our brand partners and our employees. As the luxury and travel retail industry has developed over time, so too has our ability as an organization to adapt – a phenomenon that can be traced to the inspiring people at DFS. OUR PROMISE is to be The World Traveler’s Preferred Destination for Luxurious Shopping.</p>
No. of Vacancy	10
Work Location	Hong Kong
Role / Responsibility	<p>Job Highlight:</p> <ul style="list-style-type: none"> • Great exposure to the World’s Leading Luxury Travel Retailers • Welcome passionate students and undergraduates to build their career into luxury retail industry Program introduction: Are you interested to pursue your career in the luxury retail industry after graduation? Our Retail Ambassador Program provides great opportunity to join and understand the core business function in retail industry – Store Operations. • We are currently looking for passionate students to join our Hong Kong T-Galleria stores where we deliver one-stop-shop experience with exceptional services to cater our customer needs, while you can also gain the hands-on experience in retail business by leading the store projects with store leader’s guidance and mentorship. • After successful completion of minimum consecutive 6-month or above service, outstanding graduates with strong performance track record will be considered for permanent role with DFS in different disciplines. <p>Job Responsibility:</p> <ul style="list-style-type: none"> • DFS Ambassador – Demonstrate the professionalism to provide one-stop shopping experience by understanding the desire of our customer, maximize sales opportunities to achieve sales targets • Deliver Unforgettable Services – Manage the customer journey and maintain a good relationship with our customers • Support Operational Excellence – Ensure the VM standard and assist on inventory management and back of house duties • Lead Store Project – Partner with experienced store leaders to be the Lead of the customer relationship management/staff engagement/stock management/market survey/team briefing, and other ad hoc project as assigned

Requirements / Qualification	<p>Preferred Qualifications: Undergraduate/sub-degree graduates in the following fields of study:</p> <ul style="list-style-type: none"> • Design • Intimate Apparel and Activewear • Knitwear Design and Technology • Retail and Marketing • Technology <p>Job Requirement for our ideal candidates:</p> <ul style="list-style-type: none"> • Higher diploma / University student in any discipline • Strong passion to develop your career in luxury retail industry • Good services mindset, hands-on experience in retail industry will be an advantage but not a must • Excellent communication skills and good team player • Self-motivated, positive attitude and willingness to learn • Good command of Cantonese, English and Mandarin • Able to work at least 3 days per week, covering the weekend/peak hour
Target Commencement Date	As soon as possible
Application Method	Please send the following document to Katypuihang.cheung@dfs.com : <ul style="list-style-type: none"> • CV
Application Deadline	30 June 2021

** This part-time job opportunity will be counted towards WIE only if student has worked for 120 hours or more.*

Note on Minimum Wage Ordinance

Please note that statutory minimum wage does not apply to student interns as well as work experience students during a period of exempt student employment. Please refer to the [Notes for Student Employees and Employers at the Labour Department](#).

If you want to accept a job paid below the statutory minimum wage (including no-pay internship), please send a written request to tcwie@polyu.edu.hk for issuance of the corresponding document.