

Subject Code	HTM3S05
Subject Title	Hospitality Management and Operations in Underserved Communities
Hosting Department	School of Hotel & Tourism Management
Level	3
Class Quota	30
Medium of Instruction	English
Subject Duration	Summer Term
Teaching Staff	Ms Samantha Tam
Target Students	GUR, open for all
Pre-requisites	Nil Exclusion: HTM3S02/S Hospitality Management and Operations in Developing Regions
Selection of students required?	Yes Students with multi-skills and talents, tutoring and teaching experience, and prior hotel and front office, housekeeping, cooking, food and beverage, marketing background like part-time jobs at hotels, restaurants and food outlets will be given priority.
Subject Synopsis	https://shtm.polyu.edu.hk/academic-programmes/hong-kong-programmes/bachelor-of-science/bachelor-of-science-bsc-hons-in-hotel-management/programme-structure/
Service Project	
What will students do to serve?	<p><u>When serving in Hong Kong during pre-service trip</u> PolyU students will service at food related charities such as Food Angel and Feeding HK to understand the food waste and poverty issues in Hong Kong.</p> <p>PolyU students will propose and plan for service-learning project including teaching plans, manuals, materials and itinerary according to the needs of client and the community. Instructors will provide guidance during the planning processes.</p> <p><u>When serving in Yunnan during service-learning project trip</u> PolyU students will provide hospitality workplace English teaching and practical skills training such as front office, housekeeping, cooking, western restaurant service knowledge and skills training for Yunnan high school students and provide service for local community through collaboration with Yunnan University. The aims of this project are to empower the underserved communities through service skills and knowledge to better understand hospitality skills, and build up career interest in hotel and restaurant industry in future.</p> <p>Students will propose and plan for service-learning project including teaching plans, manuals, materials and itinerary according to the needs of client and the community. Instructors will provide guidance during the planning processes.</p>
Whom will students serve?	<p>Food related charities in Hong Kong such as Food Angel and Feeding HK.</p> <p>High school students and local hostel staff and local communities through collaboration with Yunnan University.</p>

<p>Where will students serve?</p>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%;"><input type="checkbox"/></td> <td style="width: 40%;">Hong Kong</td> <td style="width: 30%;">District: _____</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Chinese mainland</td> <td>Province: Yunnan</td> </tr> <tr> <td></td> <td></td> <td>City: Wen Shan</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Taiwan</td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td>Macau</td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td>Overseas</td> <td>Country: _____</td> </tr> <tr> <td></td> <td></td> <td>City: _____</td> </tr> </table>	<input type="checkbox"/>	Hong Kong	District: _____	<input checked="" type="checkbox"/>	Chinese mainland	Province: Yunnan			City: Wen Shan	<input type="checkbox"/>	Taiwan		<input type="checkbox"/>	Macau		<input type="checkbox"/>	Overseas	Country: _____			City: _____
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<p>When will students serve?</p>	<p>1-10 July 2025 in Yunnan, China (To be confirmed with collaborating partners and service recipients)</p>																					
<p>Fee payable by students</p>	<p>HK\$1,500 for the Service-Learning project trip</p>																					
<p>Service Attributes</p>																						
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<p>Enquiry</p>	<p>Ms Samantha Tam, samantha-w.tam@polyu.edu.hk</p>																					